

QUALITY MANAGEMENT POLICY

Category	Quality
Type	Policy
Approved By	Chief Executive Officer
Last Reviewed	August 2022
Responsible Officer	General Manager People and Performance
Next Review Date	August 2024

1. PURPOSE & SCOPE

The purpose of this Policy is to demonstrate the Horizon Energy Groups' commitment to Quality Management that will ensure our clients receive quality products and services, which conform in all respects to their expectations. This policy applies to all staff, contractors and visitors who are involved in any activity conducted by or on behalf of the Horizon Energy Group.

2. POLICY

The Horizon Energy Group is committed to continually improving the effectiveness of all aspects of our operations to achieve our vision to be New Zealand's most trusted multi-discipline infrastructure services provider. We are also committed to engage, enable, and empower our staff to adopt a right first-time philosophy aimed at increasing both efficiency and customer satisfaction, thus enhancing our position in the market.

To achieve this Policy, we have implemented a quality management system that conforms to the International Standard ISO9001. A Quality Manual provides guidance on the requirements of the Standard.

Our objectives are to:

- Be a team with pride in the quality of work and in our achievements.
- Monitor and review systems and processes as part of the continual improvement cycle.
- Continue our commitment to staff development and training.
- Improve profitability by reducing the amount of rework.
- Maintain market competitiveness by innovation and modern technology.

Managers and Supervisors are responsible for taking all practical steps to ensure that they:

- Enable and empower staff and sub-contractors to identify and implement quality improvements.
- Operate under a quality management system that conforms to the International Standard ISO9001.
- Foster awareness and promote a culture of quality.
- Work collaboratively to achieve a high standard of workmanship and services.

All staff members are encouraged to understand and recognise the benefits of the quality system, and actively support the implementation of this policy.



Ajay Anand
Chief Executive Officer